



Dear Valued Guest,

We are delighted that you chose to stay with us and trust that you will enjoy your weekend. We would like to inform you of some of our policies so that all of our guests have a safe and enjoyable stay at the hotel.

Guest Safety and Atmosphere

- For safety reasons, shoes and shirts must be worn in all common areas of the hotel.
- No amplified music is permitted anywhere in the hotel.
- We ask all guests to be considerate of each other. In this regard we ask for quietness in all guest room corridors from 10PM to 8AM.
- Children under the age of 16 are not permitted in our food and beverage outlets, pools or fitness center without being accompanied by an adult. You must be 21 years or older to access the bar.
- Please remember to take your key with you to the pool areas to verify that you are a hotel guest
- For total guest safety any individual in breach of safety protocols may be asked to leave the area.

Pool Safety and Protocol

- We have both an indoor and outdoor pool for your enjoyment.
- Only registered hotel guests are permitted to use the pools. Please have your key to use the pool.
- Guests of registered hotel guests will be charged a daily fee of \$25 to use the pools.
- Westchester County does not require us to have a lifeguard. There must be an adult, 21 years or older present **on the deck of the pool** if anyone wants to swim. Children under 16 must be accompanied by an adult to access our pools.
- No glass is permitted in or near pool areas – snacks, salads and sandwiches are available at the outdoor pool from 11AM to 6PM, paper and plastic utensils will be provided for guest purchasing food.
- No outside food or beverage can be consumed in our common areas, including our pool areas.
- We have 2 day beds in the outdoor pool area. These day beds may be reserved with the pool attendant and cost \$100 per day or part of day. Payment is charged to your room when a day bed is rented.
- There is no reserving of any other pool lounge furniture – unattended personal items left on pool furniture for 30 minutes will be removed by the hotel and can be picked up by the guest at lost and found.
- The hotels retains the right to close the pools for maintenance at any time. This may happen with heavy usage and is done in order to maintain a safe and healthy environment for our swimming guests.

Food and Beverage

- Only food and beverage purchased at the hotel can be consumed in our common areas, including our pool areas.
- No parties, BBQs or picnicking is allowed anywhere on the hotel grounds.
- Private dining rooms are available for \$300 for groups of up to 20 guests for private dining. This includes tables, chairs, linen, cleaning and trash can for up to 20 guests. This fee is charged at the time of rental.

Please feel free to contact any manager at any time if you have questions, needs or concerns. We look forward to you having a great weekend with us. Thank you for choosing to stay at the Hilton Westchester.

Warmest regards,

Team Hilton Westchester